

"Given that Xiaomi offers products at lower prices while maintaining comparable or even superior quality, what strategic approaches should its competitors adopt to compete effectively in the market?"

Context: Xiaomi's Strategic Positioning

Low-Cost, High-Quality Offerings

Xiaomi has mastered the balance of offering feature-rich products at highly competitive prices—not just in smartphones, but also in:

- **Home appliances** (25.94% of 2024 revenue)
- **Electric vehicles (EVs)** (9% of 2024 revenue, including the SU7 sedan)

Sales Strategy: Primarily **online sales** , frequent **flash sales** to create urgency and exclusivity

Innovation-Driven :Heavy investment in **R&D**, particularly in **production, autonomous driving** and smart devices

2024 Highlights

- Revenue growth: **+35% YoY**
- Q4 smartphone shipments: **43.1 million units**
- Global smartphone market share: **~12.9%**
- EV success: **135,000 SU7 sedans delivered**, with a 2025 target of **350,000 units**

ANSWER:

Since Competing on Cost Is Tough, Compete Where It Matters More

Because it's difficult to undercut Xiaomi on pricing without compromising quality, competitors should focus on other dimensions of value creation. **BQ bankruptcy**

1- Compete Where No One Else Is Playing

Rather than battling Xiaomi in the saturated mid-range market, competitors can carve out new or underserved spaces where differentiation matters more than price.

Enter New or Undefined Markets

Apple iPhone: Created a new smartphone category instead of joining the price war.

Target Niche Segments

Fairphone: Sustainable, long-lasting, and ethical smartphones.

Asus ROG Phone: High-performance gaming phones with cooling systems, trigger buttons, and custom UI.

Innovate Through R&D or Strategic Partnerships:

Samsung Galaxy Z Fold/Flip: Pioneered foldable phones—unique design and user experience.

2- Create dependence

Build Product Ecosystems

Apple: Seamless sync between iPhone, Mac, Watch, AirPods (AirDrop, Handoff, iMessage).

Google: Smart home integration (Nest, Assistant, Pixel devices).

3- Create a feeling of belonging

Strengthen Brand Identity

Apple: Aspirational lifestyle branding.

Dyson: Premium engineering and innovation image.

Build Community and Loyalty

OnePlus: Co-develops features with fans; active online forums and feedback loops.

Focus on Experience, Not Just Product

Vivo: Offline retail and support in rural areas.

Huawei: VIP after-sales service, screen protection, extended warranties.