

Reference List

Lecture Week 2_2

(Dr. Sara Moggi)

1. Moggi S, Suppa A., Leardini C., Campdelli B., 'Performance Measurement System in Integrated University Hospitals. An Italian case study', in Atti del Convegno del Bicentenario Aidea, Mulino, 2015 ISBN 9788815254627
2. Gurd, B. and T. Gao (2007). Lives in the balance: an analysis of the balanced scorecard (BSC) in healthcare organizations. International Journal of Productivity and Performance Management 57 (1): 6-21.