Growth b	JOY OF	
What a	re Motives for Acquisitions?	
1 Synergetic motives	<ul> <li>&gt; Leverage superior organizational capabilities.</li> <li>&gt; Enhance market power.</li> <li>&gt; Reduce costs by eliminating duplicate units &amp; exploiting scale economies.</li> <li>&gt; Access to complementary resources.</li> </ul>	
2 Hubris motives	<ul> <li>Managers' overconfidence in their capabilities.</li> <li>These motives may often reduce shareholder value.</li> <li>"We can manage your assets better than you can !"</li> </ul>	Acquisitions
3 Managerial motives	<ul> <li>Self-interested actions (empire building &amp; bonuses).</li> <li>Some managers <i>knowingly</i> overpay for target firms in their personal quest for more power, prestige &amp; money. This behaviour is caused by agency problems.</li> </ul>	
1	PROF. DR. NORIFUMI KAWAI	UNIVERSITÀ DEGLI STUDI DI BERGAMO





- Value-Destruction or Value-Creation?
  - As many as 70% of acquisitions reportedly fail.
  - Acquiring firms' performance does NOT IMPROVE after acquisitions on average.
- **The Failure Case of Daimler-Chrysler** 
  - In 1998, Daimler paid US\$35 billion to acquire Chrysler, a
    40% premium over market value.
  - ✤In 2007, Chrysler was sold to Cerberus Capital, US\$7.4 billion.



Consequently,  $\frac{4}{5}$  of the value had been lost !



### **Resources Influencing M&A Performance**



### **Why Acquisitions Often Fail?**

#### **Pre-acquisition: Overpayment for Targets**

- > Managers **OVERESTIMATE** their ability to create value.
- > **INADEQUATE** pre-acquisition screening.
- > **POOR** strategic fit.
- > LACK of familiality with foreign cultures, institutions & business systems.
- > **NATIONALISTIC** concerns against foreign takeovers (political & media levels).

#### **Post-acquisition: Failure in Integration**

- > **POOR** organizational fit.
- > **FAILIURE** to address multiple stakeholder groups' concerns.
- > **CLASHES** of organizational cultures linked to clashes of national cultures.
- > NATIONALISTIC concerns against foreign takeovers (firm & employee levels).
  - The case of **Daimler-Chrysler**: Little organizational fit (<u>e.g., American</u>
    - managers resented the dominance of German managers).







R

WURTH

### Hidden Champions

SIMON • KUCHER & PARTNERS Strategy & Marketing Consultants

… was coined by Prof. Dr. Herrman Simon who leads a global consulting firm.

- Germany's infamous *Mittelstand* (medium size) firms have

KARCHER

- revenue below US44 DIIIIOII.

- **\***Where do the Hidden Champions come from?
  - Out of 2,000 companies considered as the Hidden
     Champions, 2/3 come from Germany, followed by
     Scandinavia & Northern Italy.



ERFOLGSSTRATEGIEN

WELTMARKTFÜHRER

UNIVERSITÀ DEGLI STUDI DI BERGAMO

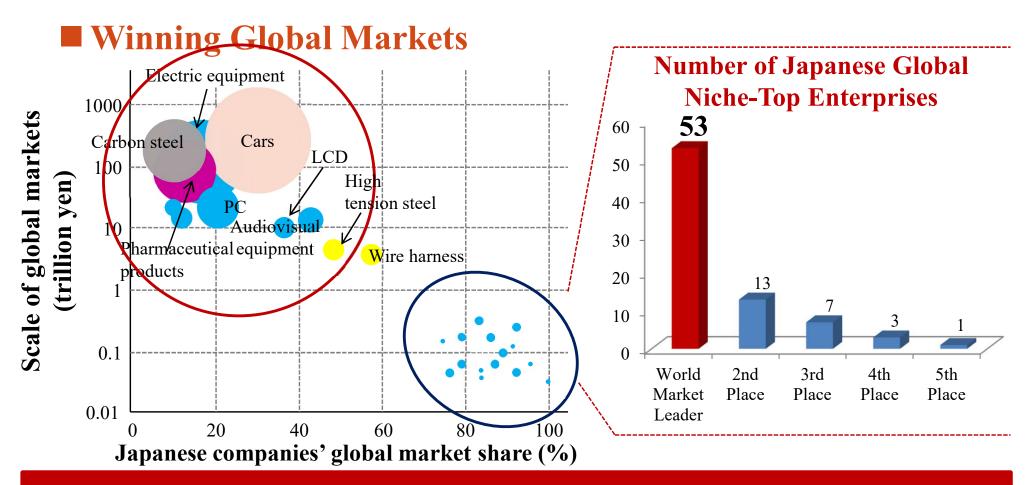
R



### Hidden Champions: Medium-sized Firms with Global Market Shares of 70% or Higher

Company	Main Product	World Market Share
Dr. Suwelack	Collagen	100%
Sky Sails	Towing kite wind propulsion systems	100%
Gerriets	Theater curtains, stage equipment	100%
Ulvac	LCD panel coating	96%
G.W. Barth	Cocoa processing systems	90%
GKD	Metal fabrics	90%
Source: Simon, H. (2009: 73).		
7	PROF. DR. NORIFUMI KAWAI	UNIVERSITÀ DEGLI STUDI DI BERGAMO





#### A number of Japanese firms enjoy their competitive edge in specific product areas.

**Source:** Fuji Chimera Research Institute, Inc. (2014). *Wagakuni Kigyou no Kokusai Kyoso Position no Teiryoteki Chosa*, 1-526. Own illustration based on *Kaisha Shikiho* (2012) for the figure on the right-hand side.





### Winning Global Markets



Nippon Shokubai has the world's top-class production capacity for acrylic acid & superabsorbent polymers (Global market leader).

2

3



**Rheon Automatic Machinery** has been manufacturing a wide range of high quality <u>bread production machines</u> (**Global market leader**).

**TORAY** Innovation by Chemistry Toray having a 40% market share has competitive superiority in developing, manufacturing & supplying <u>carbon fibre materials</u> (Global market leader).



**The Yaskawa Electric Corporation** manufactures servos, motion controllers, AC motor drives, switches & industrial robots & it is ranked the 1st in the area of <u>servo motors</u> (**Global market leader**).





UNIVERSITÀ DEGLI STUDI DI BERGAMO



### Hidden Champions: '8' Major Successful Elements

#### FOCUS

- > Concentrate on **one area**
- > Focus includes "knowing what you do not want to do".

#### GLOBALIZATION

- > The Internet
- Modern transportation INNOVATION
- Fit between market & technology
   CLOSENESS TO CUSTOMER
- > **Customer orientation** > competitive orientation
- > The **long-standing relationships** with customers

Source: Simon, H. (2009: 351-356).

10

Leadership with ambitious goals

### **HIGH PERFORMING EMPLOYEES**

- > The rigorous selection of the right employees
- Low employee turnover
   Less top-down intervention DEPTH
  - An incredible depth in the value chain system & the high vertical integration

#### DECENTRALIZATION

- Freedom for execution & implementation
- A means for mobilizing
   entrepreneurial energies





### Global Focusing

- refers to a strategic shift from DIVERSIFICATION to
   SPECIALIZATION which increasing the international profile.
- Characteristics of globally focused firms
  - Strong roots in diversified **CONGLOMERATES** of the 1950s & 1960s.
  - Focused on their home markets due to **BARRIERS** to trade & investment.
  - The reduction of trade barriers allowed them to strengthen A GLOBAL
     SCOPE within a much sharper defined industry.
- HOW can companies that formerly diversified in a local or regional market develop a global strategy? (3 ways)
  - I. Divestment;
  - II. Acquisition; &
  - III. The sale of business units.

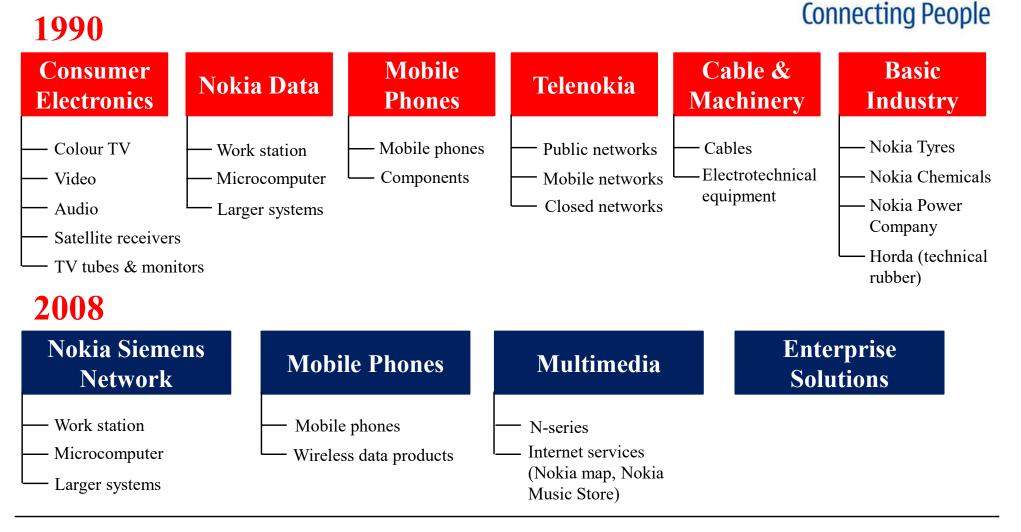
### SIEMENS NOKIA DANISCO Connecting People First you add knowledge...





NOKIA

# Global Focusing: Nokia OY 1990-2008





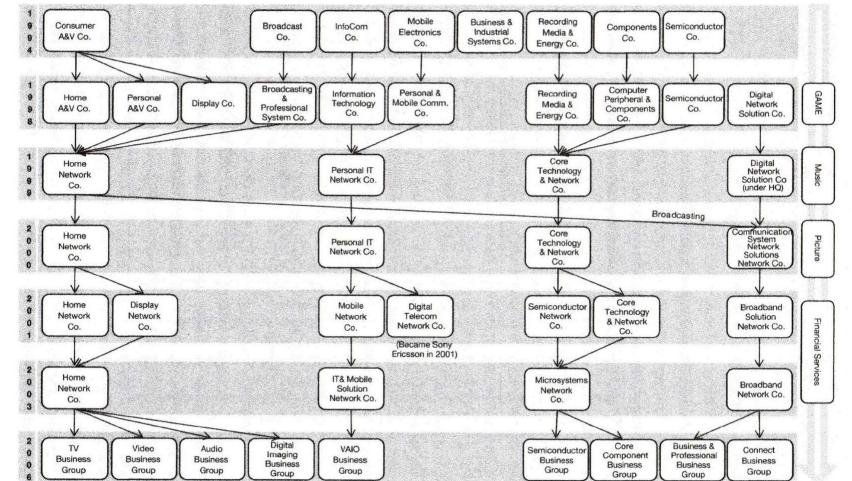




SONY

make.believe

### **Changes in Sony's Organizational Structure**



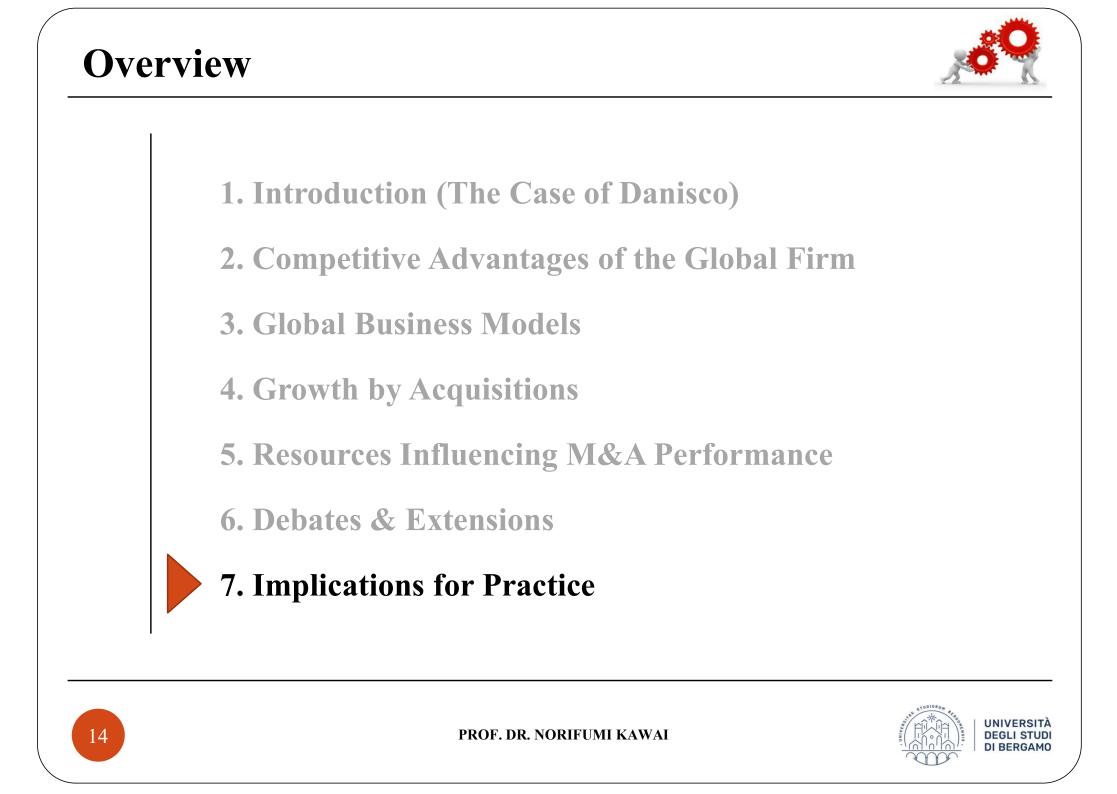
Source: Chang (2008: 111).



PROF. DR. NORIFUMI KAWAI



UNIVERSITÀ DEGLI STUDI DI BERGAMO



### **Implications for Practice**



### What Should Managers Care About?



- Each firm needs a business model that creates value from the resources at its disposal around the globe !
  - Danisco (Denmark): Food ingredients (*e.g.*, stabilizers, enzymes & flavours) were developed, manufactured & distributed.
  - Kärcher (Germany): High-pressure cleaning equipment.
- Managers are advised not to overpay for targets & to focus on both strategic & organizational fit, when managing M&As !
  - Misalignment may result in low morale & high staff turnover.
  - The cultural clashes between Daimler & Chrysler.



- **\*** What does it mean by **"the formation of a strategic alliance"**?
  - It may be (1) a fancy term for a JV, (2) a partial acquisition that is the first step towards a full take-over, (3) a divisional merger that secures the long-term viability of a struggling business unit, & (4) an extensive operational collaboration between 2 or more parties.



### *Global Strategies & Acquisitions II* (Mike Peng & Klaus Meyer, International Business)

#### PROF. DR. NORIFUMI KAWAI, MPIA (Pittsburgh)

Special Topics in Internationalization Università degli Studi di Bergamo Dipartimento di Scienze Aziendali Bergamo, ITALY



UNIVERSITÀ DEGLI STUDI DI BERGAMO



### Questions

- What is the **central argument** of this article?
- Explain the advantages & risks of transforming Daimler into an integrated technology group like Siemens or GE.
- Discuss the underlying **rationale** for **converting Daimler** into a multi-brand global car maker. Is it positive or negative?
- Clarify the **merits & risks** of Daimler **focusing** exclusively **on** its Mercedes Benz brand for passenger cars & trucks.





### Key Points

**\*Ambitious growth strategies** by **Daimler's TMT**.

### **\*Domestic acquisitions** in the **1985**.

- MTU (defense contractor) / Dornier (small aircraft manufacturer) / AEG (white goods conglomerate).
- Shifting focus from a military hardware to civilian aircrafts due to the fall of the Iron Curtain in 1990.
  - Fokker (Dutch business jet provider) acquired BUT went into insolvency due to significant competitive pressures.
- Daimler's acquisition of Chrysler in 1998 BUT huge failures.
  - High levels of hubris & significant managerial self-interests.
  - Little organizational fit = a lack of human integration.
- Partial acquisitions of Mitsubishi (34%) & Hyundai (10%).

Global focusing through automotive technology & branding.





### Is Business Diversification A Source of Competitive Advantage?

### Benefits of Business Diversification?

- Ensure **a regular revenue stream** by extending your portfolio of product.
- Extend **a brand reputation** into other markets.
- Opportunities to expand product offerings or expand into **new markets**.

### When to Diversify Your Business?

- Diversification is good when **your core business is stable & profitable**.

### Hidden Costs of Diversification?

- **Complexity & difficulty** of coordinating different businesses.
- Lack of expertise or knowledge about new businesses.

### What is Sony's Diversification Pattern? Unrelated?

Sony finds itself thinly stretched with too many products while being targeted by too many rivals.





### Questions

- Why is this article important?
- Do you believe that Nomura was successful in the postintegration process?
- Explain **HRM systems** inherent in the **Japanese business** system.
- What **managerial implications** can you draw from this case?





### Key Points

- **Nomura's acquisition** of Lehman's assets in Europe & Asia.
- Securities brokerage & investment banking.
- A hard-charging NY investment bank + a hierarchical Japanese firm practicing lifetime employment = ?
- ✤To retain talents, Nomura guaranteed ex-Lehman employees' astronomical pay level for 3 years. →Why is this problematic?
- Nomura's personnel rotation system? Generalists vs Specialists?
- Jesse Bhattal's (Deputy President & a former Asia-Pacific CEO of Lehman) interactions with the board?

**\***Overall, what is **difficult** in the **post M&A integration process**?



### "Nomura"



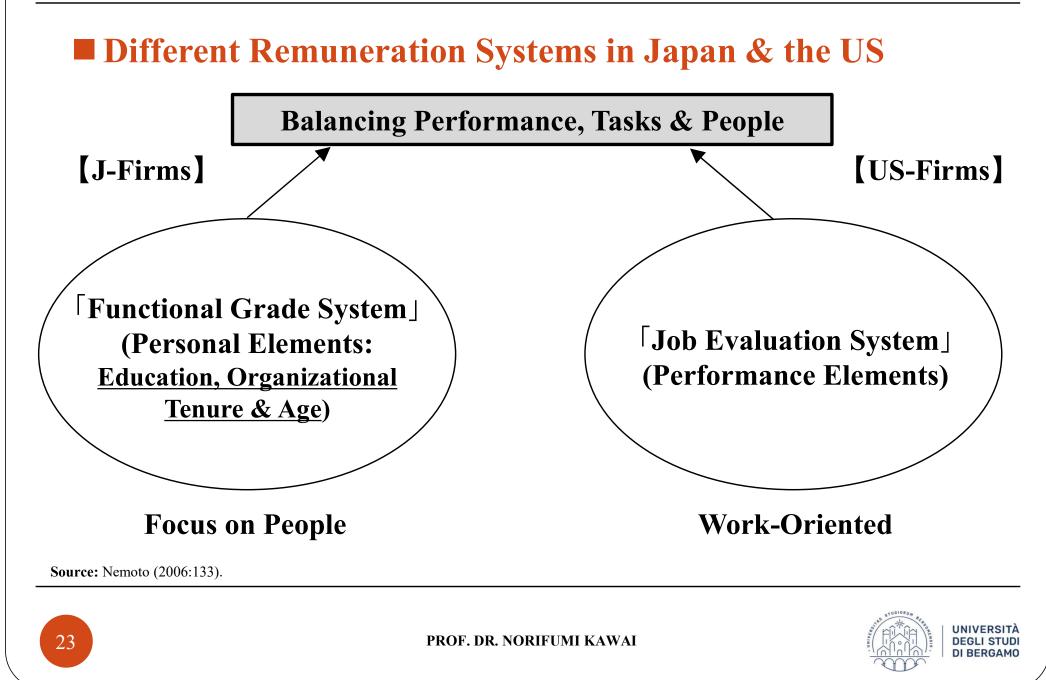
### Japanese HRM Systems

- Employer provides job security while employees cooperation.
- Lifelong employment has a complementary relationship with the main bank system, the *keiretsu* system, & employee participation.
- The insider-centered character of Japan's permanent employment system develops on the basis of '4' types of HRM institutions:
  - (1) Human capital development: On-the-job-training (OJT), quality circles, job rotations, & small group activities.
  - (2) **Compensation system:** Seniority-plus-merit wage, internal promotion, bonuses, corporate pensions.
  - (3) Employment adjustment methods: Hiring freeze, *tenseki & shukko*.
  - (4) **Internal enforcement & coordination mechanisms:** Enterprise unions, workplace socialization.



### "Nomura"





Gill, C. (2012). "Cross-Border Mergers & Acquisitions: The Cases of Renault-Nissan & DaimlerChrysler-Mitsubishi", *Human Resource Management*, 51(3), 433-456.

#### PROF. DR. NORIFUMI KAWAI, MPIA (Pittsburgh)

Special Topics in Internationalization Università degli Studi di Bergamo Dipartimento di Scienze Aziendali Bergamo, ITALY

### **Global Automobile Industry**





### **Competitiveness of Nissan & Renault (2011)**



#### Toyota Toyota Volkswagen Volkswagen GM GM Daimler Daimler Ford Ford Honda Honda Nissan Nissan Hyundai Hyundai **BMW BMW** Peugeot Peugeot Renault Renault 25,000 75,000 125,000 175,000 225,000 1,000 3,000 5,000 7,000 9,000 11,000

**Revenue (US\$ million)** 

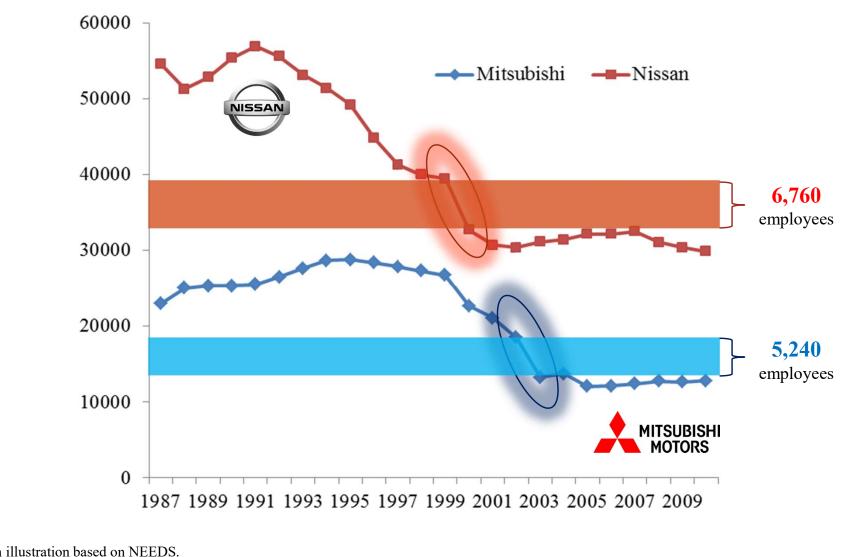
**Profit (US\$ million)** 

Source: Own illustration based on http://money.cnn.com/magazines/fortune/global500/2011/full\_list/



### **Changes in Employee Size**





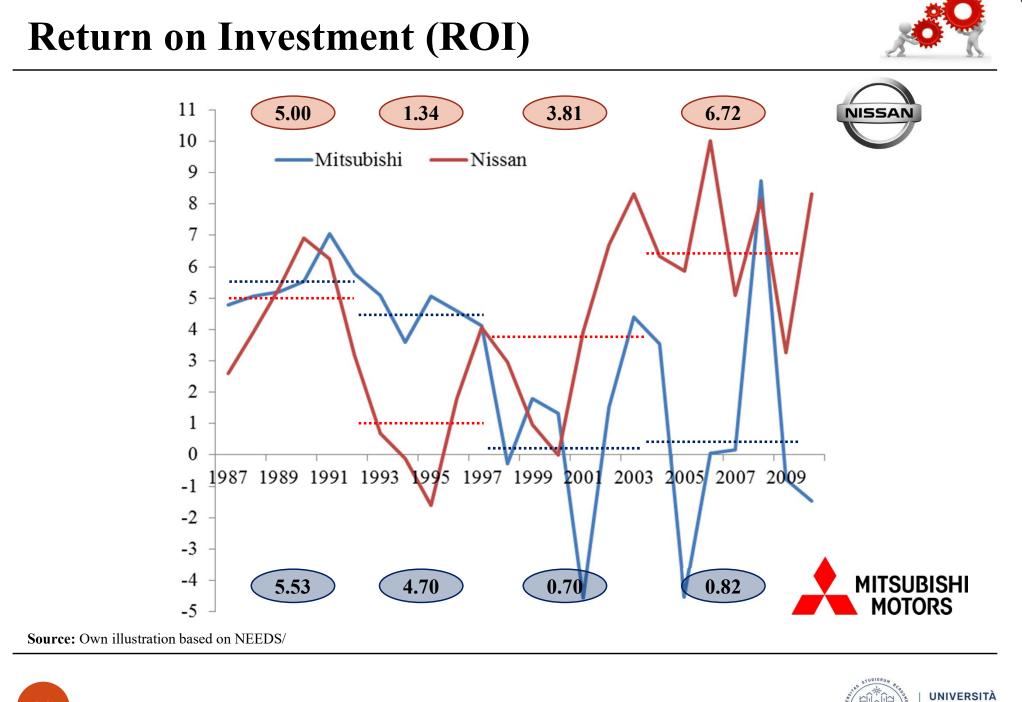
Source: Own illustration based on NEEDS.





### **Changes in Foreign Ownership (%)** 80 ----Mitsubishi ----Nissan 70 NISSAN 60 50 40 30 20 10 MITSUBISHI MOTORS 0 1987 1989 1991 1993 1995 1997 1999 2001 2003 2005 2007 2009 Source: Own illustration based on NEEDS.





PROF. DR. NORIFUMI KAWAI

DEGLI STUDI DI BERGAMO

## Renault-Nissan vs. DaimlerChrysler-Mitsubishi 🏒



### Overview of the '2' Acquisitions

	Renault-Nissan	DaimlerChrysler- Mitsubishi
HQs of acquirer	France	Germany-USA
Acquired stake	37%, later increased to 44%	34%
Financial strength of acquirer	Medium	Medium to high
Financial situation of target	Distressed	Distressed
Motives of acquisition	Global expansion, acquiring technologies	Global expansion, acquiring technologies
Outcome	Success	Failure, divestment

Source: Froese & Goeritz (2007).



UNIVERSITÀ DEGLI STUDI DI BERGAMO

### **Role of Leadership in International M&As**



Organizational Change	Nissan: Ghosn (I)	Mitsubishi: Eckrodt (II)
Cost-cutting measures	<ul> <li>Reduce production capacity by closing down 5 factories</li> <li>Breakup of <i>kreiretsu</i> supplier systems</li> </ul>	<ul> <li>Cut material costs by 15%</li> <li>Reduce the number of platforms by 50%</li> <li>Close down a factory</li> <li>Dump inefficient suppliers</li> <li>Selling assets</li> </ul>
Changes in HRM practices	<ul> <li>Performance-based incentive</li> <li>New hire at higher entry salaries</li> <li>Hiring employees in alignment with change vision</li> <li>Promotion based on change vision</li> </ul>	<ul> <li>Elimination of promotion based on seniority</li> <li>Breaking with Japanese norms of lifelong employment</li> <li>Appointment of new, young German executives</li> </ul>
Approaches to implementing teams	<ul> <li>Cross-company teams (CCTs)</li> <li>Cross-functional teams (CFTs)</li> <li>Engagement in frequent meetings with CFTs &amp; management</li> </ul>	<ul> <li>Several small CCTs, but with unclarity of responsibility</li> <li>No Japanese executive was involved in top management decisions.</li> </ul>

**Source:** Gill (2012).



UNIVERSITÀ **DEGLI STUDI DI BERGAMO** 

### **Role of Leadership in International M&As**



Leader Authenticity	Nissan: Ghosn (III)	Mitsubishi: Eckrodt (IV)
Self-awareness	<ul> <li>Ghosn was aware how his actions would impact on employees.</li> <li>Understanding that Nissan employees would see him as an outsider</li> </ul>	<ul> <li>Eckrodt misread yes as "I heard you" &gt; "I agree")</li> <li>He falsely assumed that Mitsubishi managers were committed to the changes he was trying to make.</li> </ul>
<b>Balanced-processing</b>	<ul> <li>Ghosn was friendly &amp; open &amp; wanted to talk to people &amp; learn.</li> <li>Ghosn ensured that a wide range of voices were heard.</li> </ul>	• Eckrodt <b>failed</b> to gather information,incl. <b>employee</b> <b>passive resistance</b> .
Transparency	<ul> <li>Ghosn spoke openly about problems &amp; results.</li> <li>Worth hearing dissension</li> <li>Communication with the press</li> </ul>	<ul> <li>Eckrodt seldom gave interviews.</li> <li>Eckrodt failed to generate the trust required for change.</li> </ul>
Ethical/moral conduct	<ul> <li>Ghosn's words &amp; actions were consistent; role model/clear strategy/rigorous execution</li> </ul>	<ul> <li>Plans were not consistently executed; too laid back &amp; informal; marionetts by HQs</li> </ul>
Source: Gill (2012)		

Source: Gill (2012).





